

Fig. 3



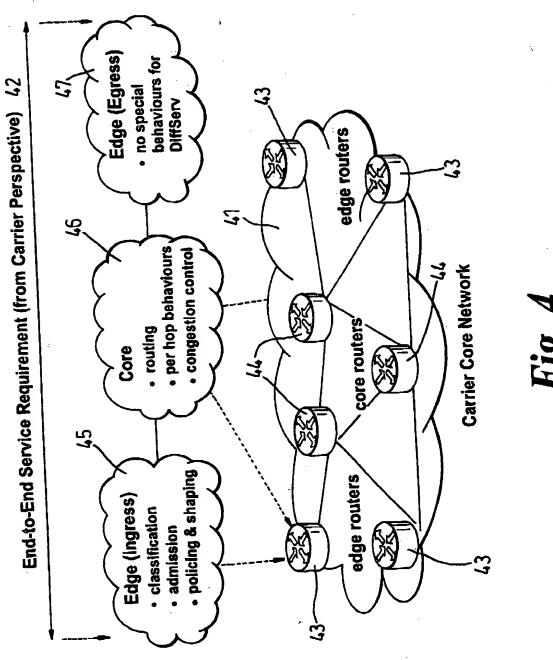
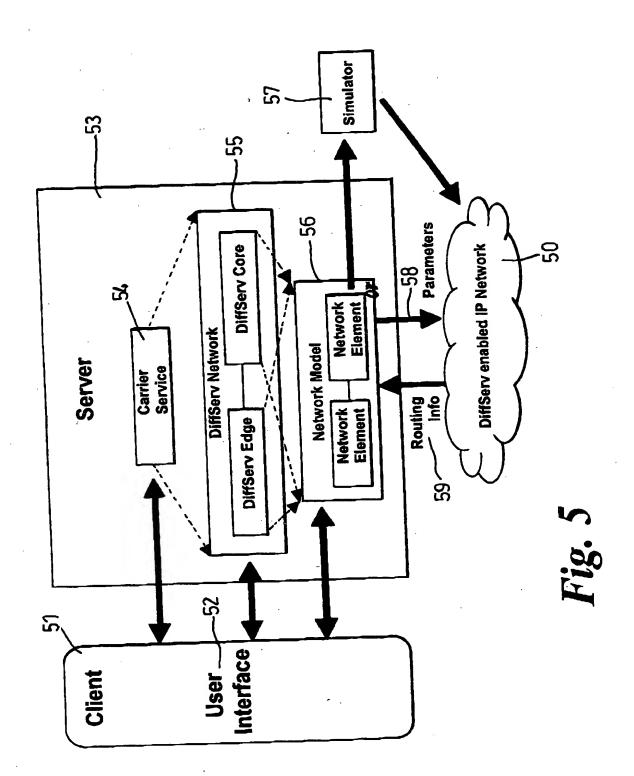


Fig. 4







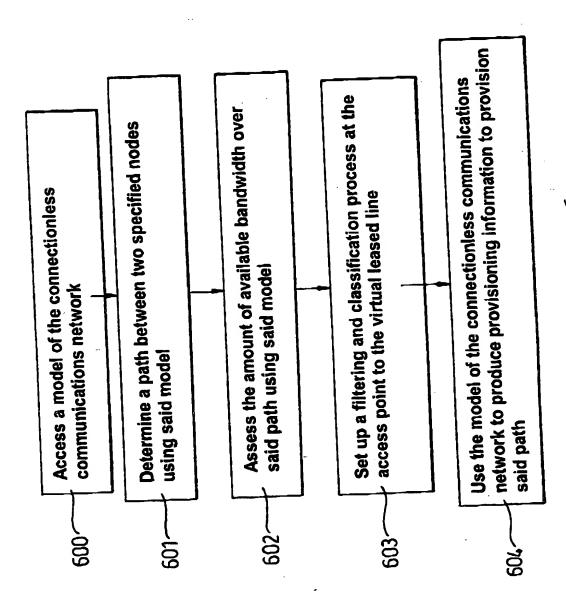
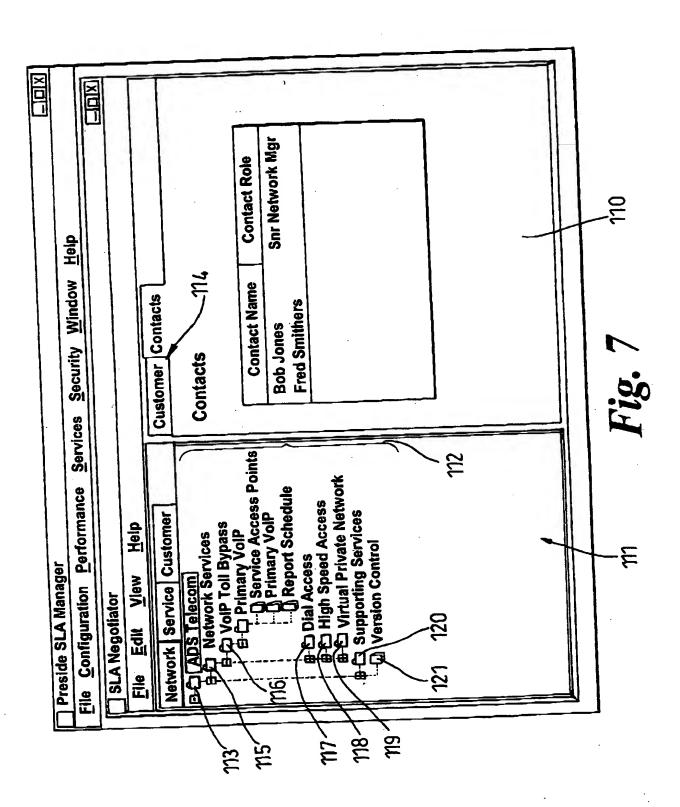
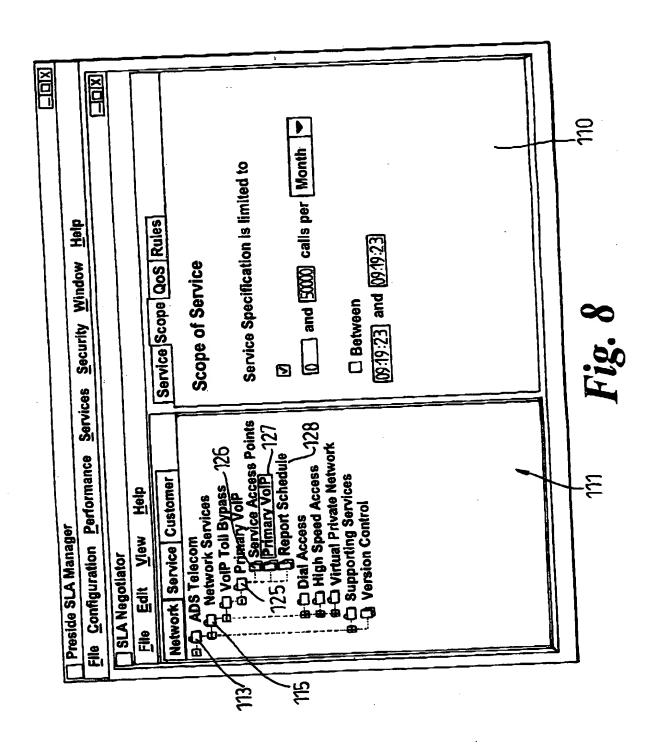


Fig. 6









Preside SLA Manager File Configuration Performance Servic SLA Negotiator SLA Negotiator File Edit View Help Network Service Customer Network Service Customer B-C Noip Toil Bypass B-C Primary VolP Service Customer Primary VolP Pri	Service Access Points Service Access Points CLI Range
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						·
Help				Interval	Month	710
Security Window		Reporting	Reports	Report Type	Executive	Fig. 10
Preside SLA Manager File Configuration Performance Services	SLA Negotiator File Edit View Help	ork Service Cu	B-C ADS Telecom B-C Network Services A-C Voip Toll Bypass	B-C Primary VolP	### Primary VolP Manage Chedule Manage Chedule ### Dial Access ### D	



(XIDI)	Security Window Help			Version Authorization Log	Customer Authorizer Authorize Role Authorization State Authorization Date Authorization State Authorization State Authorization State Authorization Date [14-0cf-9910:27:33] Edit Authorization Date [14-0cf-9910:27:33] Felit	Fig. 11
	Preside SLA Manager File Configuration Performance Services	SLA Negotlator	ew <u>H</u> elp	ork Service Customer	ss Points dute is twork	In



	Service Quality Objectives	ability 1 Month >= 99.98 100 srcentage 1 Week <= 4.0 100 1 Day <= 10.0 99 cy 1 Day <= 300.00 99 cy 1 Day <= 3.0 100 1 Day <= 3.0 100 1 Day <= 5.0 100 sil 1 Week <= 5.0 100 is	Fig. 12 110
	Service Qualif	Service Service Service Availability Failed Call Percentage Packet Latency Packet Loss Call Setup Delay Abnormal Call Terminations	Fig
SLA Negotiator	customer Customer Services oll Bypass	Primary VolP	

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ے	District.	
<u></u>		
	File Edit View nerp	Volp Gold
	Network Service Customer	Oce Rules
	Olanner	
		Service Details
_	B. J. Vol. 101 D. L. D. S. A. Metric Planner	
TEL.	Compliancy Analyzer	Service Type VolP Toll Bypass
	SLA Target Planner	
	igh Speed Access	Class of Service VolP_Gold
	A Circual Private Networks	St A Name VolP Gold
	DI SEA CIRCUS CI COLOR CI COLO	
	, ,	Start Date [01-Jan-00 00:00:00
	7/1 Gold Gold	Stop Date [31-Dec-04, 00:00:00
	P.C. Dial Access	
	#-C High Speed Access	Description
		Fig. 13 110

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XO C			Finish
	New		
	Details r ADS Telecom	Customer Address ADS Telecom Telecom House P.O. Box 25443 California USA	Next>
offication Wizard	Customer Details Customer ADS	ADS Telec Calif	<back< td=""></back<>
SLA Service Specification Wizard			Cancel

Fig. 14



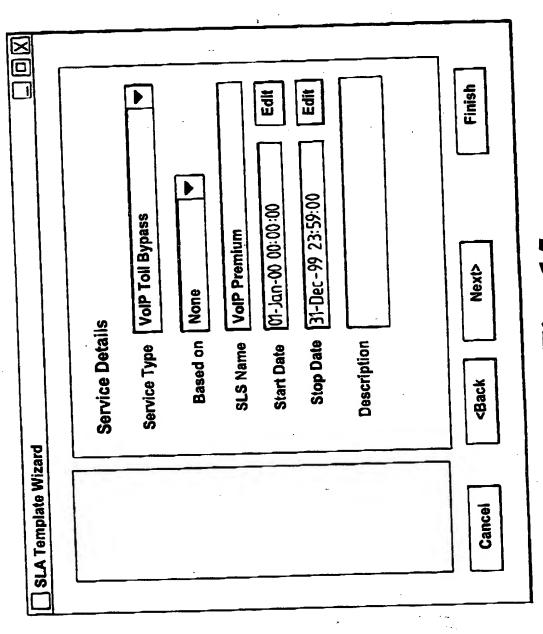


Fig. 15

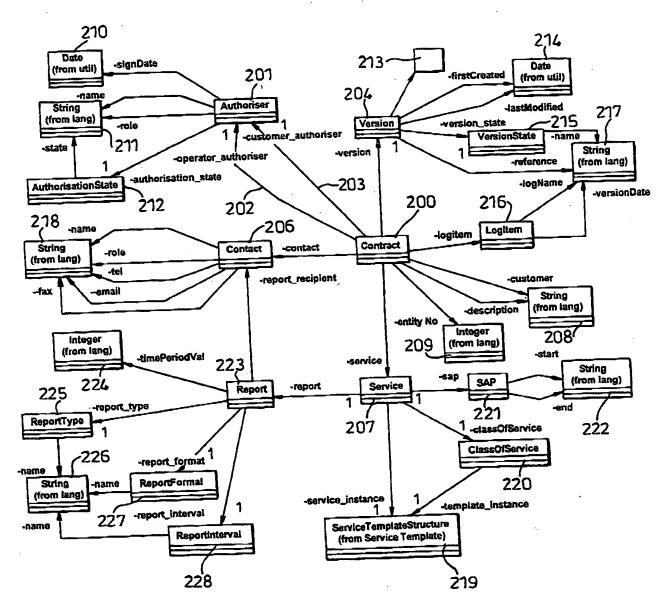


Fig. 16



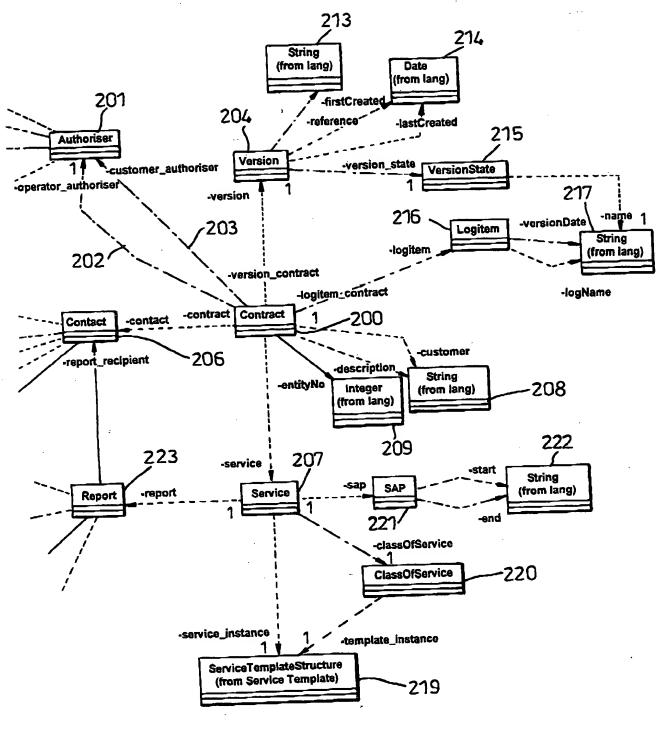


Fig. 17



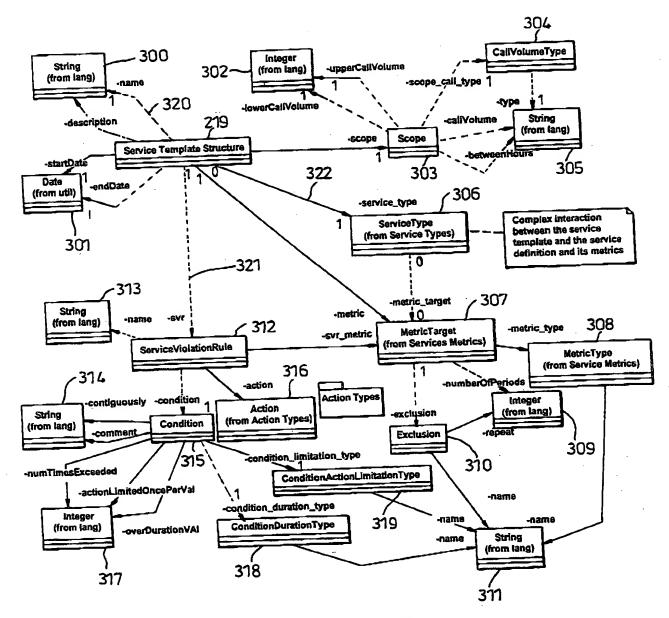
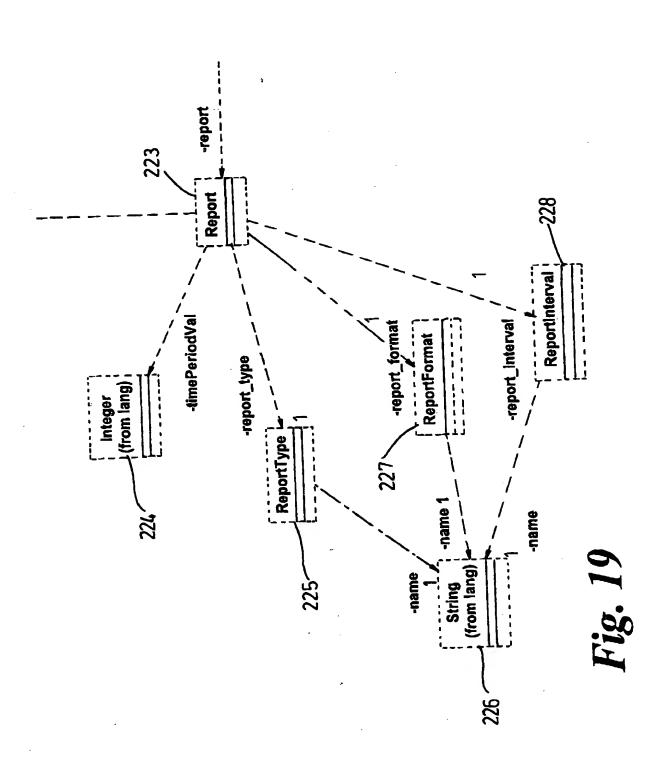
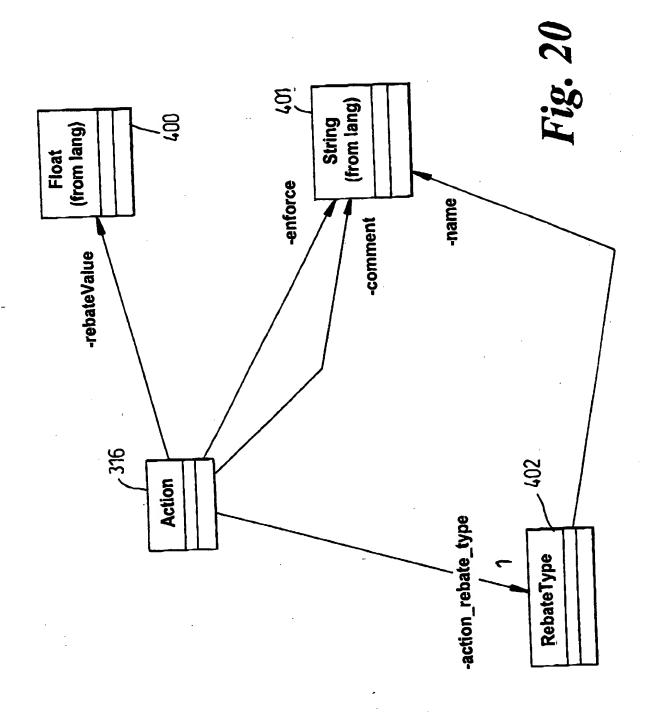


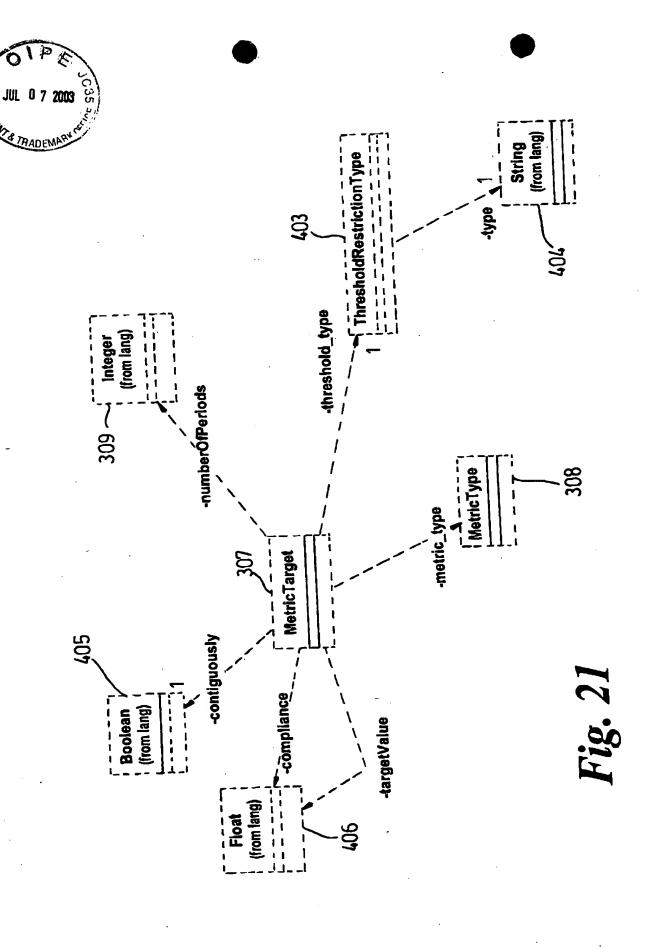
Fig. 18













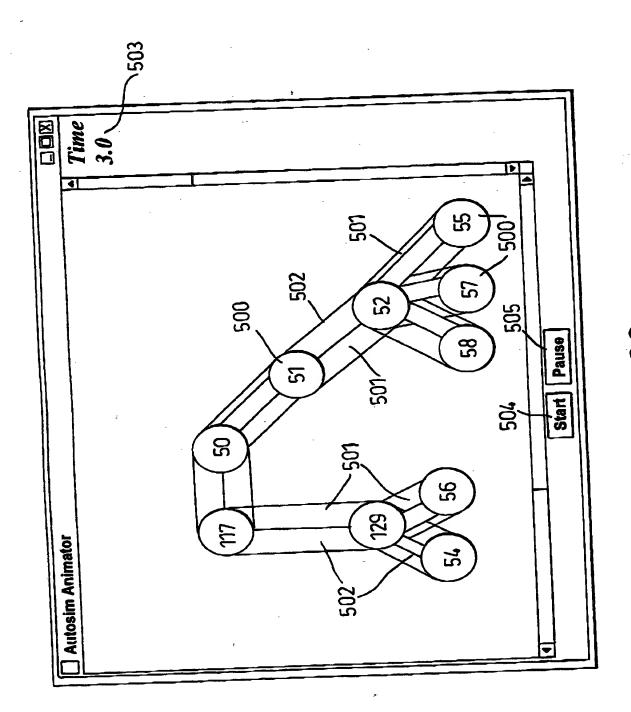


Fig. 22

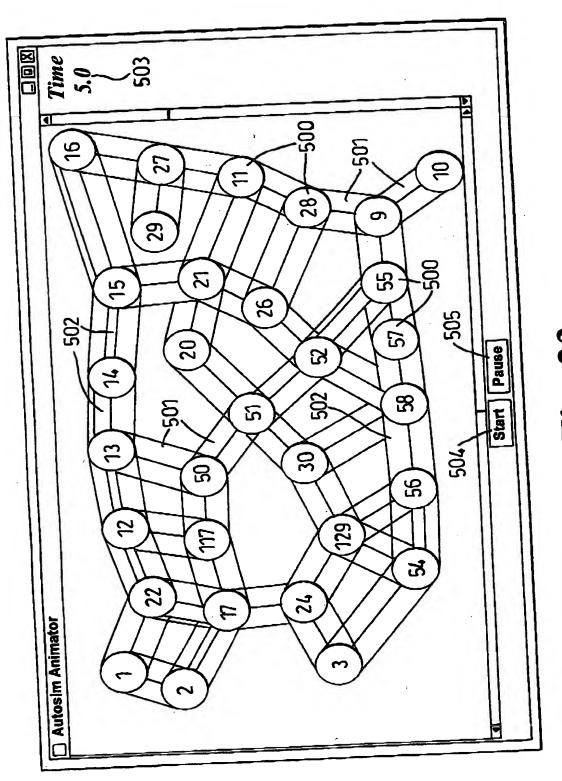


Fig. 23



Flow

```
0.0010 t 286 215 230 166 14000.0
0.0010 t 240 217 230 166 50000.0
0.0010 t 199 216 230 166 50000.0
0.110375 t 286 215 230 166 14000.0
0.110375 f 286 215 230 166 14000.0
0.111375 t 230 166 185 116 14000.0
0.21975 t 286 215 230 166 14000.0
0.21975 f 286 215 230 166 14000.0
0.22075 t 230 166 185 116 14000.0
0.22075 f 230 166 185 116 14000.0
0.22175 t 185 116 136 69 14000.0
0.329125 t 286 215 230 166 14000.0
0.329125 f 286 215 230 166 14000.0
0.330125 t 230 166 185 116 14000.0
0.330125 f 230 166 185 116 14000.0
 0.331125 t 185 116 136 69 14000.0
 0.331125 f 185 116 136 69 14000.0
 0.332125 t 136 69 77 70 14000.0
 0.391625 t 199 216 230 166 50000.0
 0.391625 f 199 216 230 166 50000.0
 0.391625 t 240 217 230 166 50000.0
 0.391625 f 240 217 230 166 50000.0
 0.4385 t 286 215 230 166 14000.0
 0.4385 f 286 215 230 166 14000.0
 0.4395 t 230 166 185 116 14000.0
 0.4395 f 230 166 185 116 14000.0
 0.4405 t 185 116 136 69 14000.0
 0.4405 f 185 116 136 69 14000.0
 0.4415 t 136 69 77 70 14000.0
 0.4415 f 136 69 77 70 14000.0
 0.4425 t 77 70 77 159 14000.0
```

Fig. 24



